

CFEP

360 Feedback

Supporting appraisal
Preparing for revalidation



Contact us

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Helping People Make a Difference

CFEP 360 FEEDBACK

Supporting appraisal and revalidation

Survey Tools

CFEP 360 incorporates

- Post consultation patient questionnaire
- Colleague Feedback Evaluation Tool
- Self Assessment

Track Record

We have provided individual patient and/or colleague feedback to over **3,000 clinicians** from **100 trusts**

Method

How we do it

We find that paper surveys work best for patient feedback and a combination of paper and electronic feedback for colleagues (90% use the electronic version).

The process has been designed to be as minimally disruptive as possible.

GMC

On behalf of the GMC, CFEP and Peninsula Medical School have undertaken validity studies of the GMC questionnaires and found that they provided a strong base for the collation of evidence for the purposes of revalidating doctors.

"...the GMC's MSF instrument meets RCGP requirements". RCGP Guide to the Revalidation of General Practitioners. RCGP April 2009, version 1.

Some trusts have asked us to implement 360 degree feedback on their behalf, using the GMC patient and colleague questionnaire.

If you would be interested in this approach please ask.

Campbell JL, Richards SH, Dickens A, Greco M, Narayanan A, Brearley S. Assessing the professional performance of UK doctors: an evaluation of the utility of the General Medical Council patient and colleague questionnaires. *Qual.Saf.Health Care* 2008;17:187-93.

Appraisal

Helping you meet your challenge

- We like to work with you to design the optimal process
- 1-2-1 support
- Experienced trainers

Reports

Quality reports designed to stimulate personal development

- Feed into appraisal
- Electronic or bound report
- Electronic report can be uploaded onto the NHS appraisal tool kit

Appraiser Training

- Bespoke planning service
- Training and support for appraisers and appraisees

Why Come to Us?

- Clear, comprehensive, confidential reports which are easy to understand. Support materials are provided to help interpret results.
- We use validated and robust survey tools.
- Practical guidance materials will help you to identify your strengths and weaknesses and work toward positive change.

About Us

CFEP UK Surveys is an independent organisation specialising in patient and colleague feedback surveys for professionals working within the NHS and allied services. CFEP has been established for 10 years in the UK.

Throughout this time it has built up an impressive and diversified portfolio of validated tools for primary and secondary care environments which has been shown to make a positive difference to practices and health professionals alike.

Bibliography

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