

# **THE ROYAL COLLEGE OF GENERAL PRACTITIONERS**

## **COLLEAGUE AND PATIENT SURVEYS FOR REVALIDATION: WHICH ONES TO USE?**

### **Advice as of September 2010**

The RCGP commissioned Professor Jocelyn Lockyer and her team in Calgary, Canada, to review the current available tools for conducting Colleague and Patient Surveys in general practice in the UK. They were asked to consider:

- The breadth of coverage by each tool (mapped to the GMC Framework)
- The validation undertaken for each tool

They were not asked to assess the companies themselves, value for money or the method used for analysis and feedback.

On the basis of Professor Lockyer's reports, the RCGP suggests that general practitioners should consider using one of an identified range of tools in their preparations for revalidation.

### **Colleague Surveys**

The following Colleague Surveys are currently regarded as 'fit for purpose' for revalidation:

- Sheffield Peer Review Assessment Tool Version 2 (GP-SPRAT)
- Colleague Feedback Evaluation Tool Version 2 (CFET)
- General Medical Council Colleague Questionnaire

In addition the following survey tools may be useful once further validation has been undertaken:

- EDGE CUMBE 360° Version 2
- Academy of Medical Royal Colleges MSF Version 2 (360 Clinical)
- 2Q MSF
- Sample NHS 360

## **Patient Surveys**

The following Patient Surveys are currently regarded as 'fit for purpose' for revalidation:

- General Medical Council Patient Questionnaire
- Improving Practice Questionnaire (IPQ)
- EDGECUMBE 360° Version 2
- Doctors' Interpersonal Skills Questionnaire (DISQ)

In addition the following survey tool may be useful once further validation has been undertaken:

- Consultation Satisfaction Questionnaire (CSQ)